



911 EMERGENCY

Safety Spot

Community Risk Reduction



CALL 911 TO:

STOP A CRIME

REPORT A FIRE

SAVE A LIFE

CALL WHEN IT COUNTS!

The Colorado Springs Fire Department urges the citizens of Colorado Springs to examine when calling 911 is appropriate and when calling the non-emergency number would be best. All of us want our emergency calls to go through quickly. It could be a matter of life and death.

Ask yourself before you call:

- If this were **YOU**, would you call 911?
- Is this a **LIFE THREATENING** emergency?
- Can this be taken care of by a clinic or a nurse in the morning?

When you call:

- The dispatcher will ask your location and nature of your emergency
- You will need to answer the questions
- Emergency crews will be sent according to the level assigned

After you call:

- Never hang up until the dispatcher instructs you to
- Be prepared to provide the same information or updated information to the emergency crew that responds
- Be prepared to show emergency crews where the person is located



NUMBERS TO KNOW:

Colorado Child Abuse Hotline	1-844-CO-4-KIDS 1-844-264-5437
Colorado Crisis Service & Support	1-844-493-TALK 1-844-493-8255
Colorado Springs Code Enforcement	719-444-7891
Colorado Springs Utilities	719-448-4800
Colorado State Patrol	719-544-2424
Pikes Peak Humane Society	719-473-1741
Poison Control	1-800-222-1222
Road Reports - CDOT	1-877-315-7632

CALL
444-7000

**FOR NON-EMERGENCY
ASSISTANCE IN
COLORADO SPRINGS**

Action Steps You Can Take:

HOW TO IDENTIFY A MEDICAL EMERGENCY:

- ☐ Loss of consciousness
- ☐ Loss of limb
- ☐ Gasping for air or not breathing
- ☐ Experiencing an allergic reaction
- ☐ Having chest pain
- ☐ Having uncontrollable bleeding
- ☐ Having stroke like symptoms
- ☐ Any other symptoms that require immediate medical attention

WHEN TO CALL THE NON-EMERGENT NUMBER:

- ☐ Report a stolen car or bike
- ☐ Report a hazard not impacting the public
- ☐ A crime no longer in progress
- ☐ Minor injuries like a cut finger
- ☐ Graffiti
- ☐ Animals in trees
- ☐ Panhandling